

Name	What they can help with	Powers	Contact
Landlord	Waste and recycling Noise and Anti-Social Behaviour	<ul style="list-style-type: none"> Awareness raising Building improvements Warning Legal action under Section 8 	<p>All landlords in Wales are required to register with Rent Smart Wales, where their details can be found</p> <p>All large HMO landlords in Swansea are required to be licenced by the Council. You can find the most up-to-date register here</p>
Swansea Council	Waste and recycling Disrepair Amplified sound (music, tv etc.) Parking (non-obstructive)	<ul style="list-style-type: none"> Awareness raising Fine (Landlord and tenant) Removal of landlord's HMO Licence Fine landlord Removal of landlord's HMO Licence Noise abatement notice and legal action (tenant and landlord) Penalty notice 	<p>Swansea Council Recycling and Rubbish</p> <p>Swansea Council Environmental Health and Housing (includes HMO licensing)</p> <p>Swansea Council Noise Pollution</p> <p>Swansea Council Civil parking enforcement</p>
South Wales Police	Anti-Social Behaviour (including sound that is not covered by the Council – e.g. shouting) Crime Parking (obstructive)	<ul style="list-style-type: none"> Anti-Social Behaviour warning letter and subsequent legal action Warning Caution Fine Arrest Removal of vehicle 	<p>If you feel unsafe, imminently concerned or a crime is happening, ring 999 immediately</p> <p>Non-emergency number: 101</p> <p>Non-emergency email: publicservicecentre@southwales.pnn.police.uk</p> <p>Report incident online here</p>
Universities (Swansea University and University of Wales Trinity Saint David)	Communication with student neighbours Enforcement of University Regulations	<ul style="list-style-type: none"> Call to meeting Mediation Restorative Practices Disciplinary process 	<p>Community.campuslife@swansea.ac.uk 01792 606557</p>

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