About the service

The **S**wansea **W**ireless Internet **S**ervice is a wireless network for use by Swansea University students and staff. The network is available in all halls of residence and throughout the whole of campus - including the student village and Beck House.

Get Started – Connect to 'SwanseaUni-setup'

Firstly, you need to view the list of available wireless networks on your device and then connect it to **SwanseaUni-setup**. Once you are connected to this you then simply need to **open a web browser** (such as Internet Explorer) and you will be redirected to the SWIS website. If you are not automatically redirected, type **http://swis.swan.ac.uk**

Once you are on the SWIS website you need to simply follow the steps listed below.

Step 1 – Register your Device

You firstly need to register your device using the **Registration Form**.

Step 2 – Configure the connection

After you have registered you will be presented with the details you need to log on, and a link to **instructions** or a **setup tool**. Simply follow these instructions to configure the **eduroam connection**.

Step 3 - Connect

Now you have configured the **eduroam connection** on your device, you are ready to connect using:

- your **email address** as the username (i.e. for students you would use *studentnumber@swansea.ac.uk*, for staff use your full email address)
- and the password will be the one that you have set for yourself previously that you have used for email, intranet etc. For students - if you don't yet know your password, your default password will be a combination of your student number and date of birth in the format studentnumber/dd/mm/yyyy

Problems?

If you require further help or assistance please use the **Report a Problem** form which is on the SWIS website, use the Help tab on the setup tool or visit IT Support in the library.